

Global Delivery Model

IT global outsourcing is a US\$300 billion industry, and is on rapid further rise. Companies quickly embraced the global outsourcing as a tactical strategy to cut costs. Global outsourcing is not just pure offshore delivery from cheaper locations. Global outsourcing is rather a broader strategy that blends local, off-site, and offshore capabilities into a seamless delivery model managed through an onsite interface supported by common framework of best practices, mature program and project management, and dependable quality assurance.

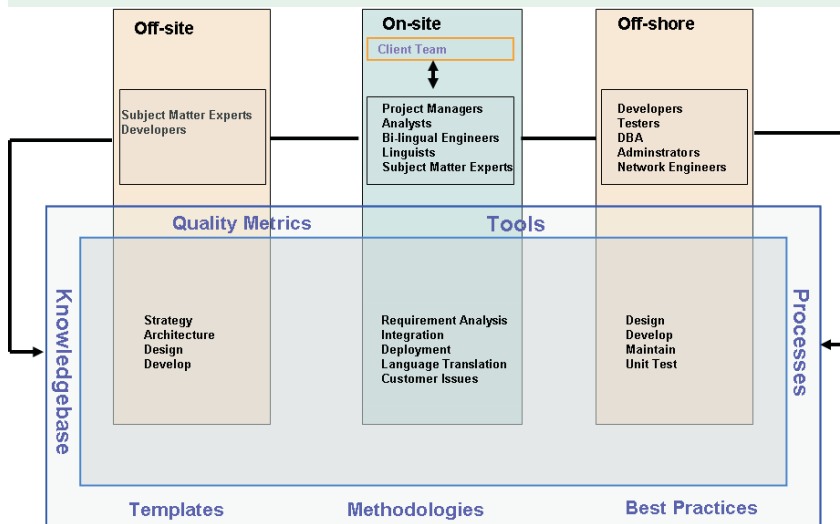
While global outsourcing presents a lot of rewards, it also presents a lot of challenges with geographically distributed teams, cultural and language barriers, security issues and demands a Global Delivery Model—one based on sound project and program management principles and is flexible enough to deliver ever changing customer needs.

Essentially, the seamless Global Delivery Model combines complete range of on-site, local off-site, and offshore capabilities under one common management structure.

Ubika' Global Delivery Model uses mix of on-site, off-site, and off-shore teams to optimize cost and to deliver quality solution to the customer. All teams use the same processes and interface with the same project management team. The model allows distribution of the work to the locations that most effectively meet the risk/cost/performance requirements of a given assignment, managed through a local, onsite program management office (PMO). And, our model lends enough flexibility to redistribute the resources geographically, with the changing business or technology needs.

Software engagements range from simple well-defined to complex and constantly evolving in scope and shape. Ubika identifies each specific work for its best suitability for

location of execution and mix of resources between onsite and offsite or offshore. On-site project management office is at the core of our model to ensure effective communication with clients and geographically distributed delivery teams. Our methodologies, tools, knowledge base, templates, and quality management systems are the pillars of our model that mitigate the global outsourcing risk. Ubika Global Delivery Model with on-site, off-site and off-shore resource combination delivers optimal solution(s) and is scalable to organizations of all sizes and all sectors in realizing their vision.



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